



BRANCH: _____

Please tick appropriate

New

Modify

Disable

MOBILE BANKING REQUEST FORM

Date: _____ **Time:** _____

APPLICANT'S DETAILS:

First Name: _____ Account Number: _____

Last Name: _____ Middle Name: _____

Nick Name/Alias Name: _____ National Id/Passport No: _____

Postal Address: _____ Physical Address: _____

Date of Birth: _____

Max No of Transactions Per Day: _____ Mobile Number: _____

Email: _____

Alternate Mobile Number: _____

Client Signature: _____

For Official Use Only

Authorised Signature: _____ Authorised Signature: _____

Date: _____

DISCLAIMER

In no event will Paramount Bank Limited be liable for any damages, including without limitation direct or indirect, special, incidental or consequential damages, costs or expenses arising in connection with any use thereof or inability to use by any party, or in connection with any failure of performance, error, omission, interruption, defect, delay in operation or transmission, computer virus or line or system failure even if Paramount Bank Limited is advised of the possibility of such damages, losses, costs or expenses.

Use of the service is entirely at your own risk. You assume full responsibility for the risk or loss resulting from your use of the service and your reliance on the material and information contained on it. Without derogating from the generality of the above, we will not be liable for: -

1. Any interruption, malfunction, downtime or other failure of the service, our system, databases or any of its components, for whatever reason;
2. Any loss or damage arising from your investment decisions, purchases or disposal of goods and services, including financial instrument (s) or currency, from third parties, based on the information provided;
3. Any loss or damage with regard to customer data or other data directly or indirectly caused by malfunction of our system, third party systems, power failures, unlawful access to or theft of data, computer viruses or destructive code on our system or third-party systems; programming defects, negligence on our part or caused by computer problem;
4. Any interruption, malfunction, downtime or other failure of goods or services provided by third parties, including, without limitation, third party systems such as the public switched telecommunication service providers, internet service providers, electricity suppliers, local authorities and certification authorities;
5. Any event over which we have no direct control.
6. Charges for this service may be applicable and will be informed to the customer.
 - i. Mpesa charges per transaction are Kes. 60 + Kes. 6 for excise duty.
 - ii. Pesalink charges per transaction (attached).

These Terms and Conditions of Use are governed by and shall be construed in accordance with the Laws of Kenya.

Name:

Signature:

Date: